Who We Are

Community Safety & Well-Being (CSWB) takes a holistic approach, aligning resources and strategy under a community-based, community-first philosophy to better resident experience and quality of life.
HOMELESSNESS TOWN HALL
On Aug. 31, Adams County hosted a Homelessness Town Hall at Carl Park Community Center. CSWB presented on the Homeward Adams strategic framework, data pertaining to homelessness in Adams County, current initiatives and projects, and addressed questions and concerns surrounding homelessness services and outreach.

EMERGENCY SOLUTIONS GRANT
CSWB’s Poverty Reduction Unit applied for, and received, additional Emergency Solutions Grant (ESG) funding from the Division of Local Affairs (DOLA) for moving expense assistance for the purpose of homelessness prevention. Within six weeks, the team stretched $3,000 to prevent three households totaling 14 people from entering homelessness.

ESG STORY: The Holmes Family
The Holmes family was living in an apartment they could no longer afford because the father lost wages due to COVID-19. The family identified lower cost housing but lacked funds to rent a U-Haul to move. This funding helped the Holmes move before they received an eviction notice.

$3K
GRANT AWARDED FROM DOLA FOR HOMELESSNESS PREVENTION

3
HOUSEHOLDS PREVENTED FROM ENTERING HOMELESSNESS

14
PEOPLE PREVENTED FROM ENTERING HOMELESSNESS

LOST WAGES due to COVID-19

NEEDED A U-HAUL to move to lower-cost housing

ESG FUNDING HELPED with the move before eviction notice
EMERGENCY OPERATIONS CENTER (EOC) TRAININGS

During Q3, the Office of Emergency Management (OEM) held two EOC trainings/exercises to continue efforts to ensure EOC readiness. The first training focused on resource management, information gathering and sharing. The second training focused specifically on situational awareness processes to ensure staff can effectively gather and share critical incident response information. This will have already occurred when this goes to print so maybe just leave it out.

TRANSPARENCY PORTAL

CSWB partnered with our Information Technology & Innovation (ITi) Department to develop a transparency portal, accessible via the Adams County website. Data and interactive maps will focus on work done throughout the department. An interactive graffiti map, the first phase of the project, is now live.

The Portal Will Serve Two Primary Functions:

1. FURTHER PROMOTE THE EXCELLENT WORK OF CSWB
2. PROVIDE RESIDENTS THE OPPORTUNITY TO UNDERSTAND CSWB OPERATIONS
Improve Systems

OEM finalized the procurement and outfitting of two additional disaster response trailers, bringing the total to four, for Adams County. Two of the trailers are outfitted with disaster sheltering supplies designed to ensure the county has the capability to shelter and feed affected residents during a disaster. The other two trailers are outfitted with mass care medical supplies, designed to serve as a supplement to local medical response in the event of a large-scale disaster.

DISASTER RESPONSE TRAILERS

FIELD TRAINING GUIDE
Animal Management Officer (AMO)

In quarter four of 2020, a team was established to develop a training program for the Animal Management division to incorporate theories of adult learning and other best practices to assist in the development of well-qualified, innovative, and inclusive animal management officers. The training utilizes standardized operations as well as data and technology to ensure public safety, officer safety, and the well-being of the animal population in Adams County. This team, consisting of Cody Heinrichs, Annette Lerch, Beth Torgersen, Matt Rivera, Rachel Jakubowski, Katie Burczek, and Katie Weber, met continuously to establish and implement this training. As of quarter three 2021, two trainees have entered the program.

CODY HEINRICHS WAS OFFICIALLY PINNED AS OUR AMO FIELD TRAINING OFFICER IN QUARTER THREE 2021.
REGIONAL CONVENING ON HOMELESSNESS

On Aug. 25, CSWB hosted Regional Priorities: Leveraging the American Rescue Plan Act (ARPA) to End Homelessness. Approximately 40 individuals, including city management and staff, represented Adams County and its municipalities. The purpose of the meeting was to discuss how the county and cities prioritize housing and homelessness with available funding. Cities expressed interest to continue the housing and homelessness discussion regionally among city and county leadership.

COMMUNITY CORRECTIONS QUALITY ASSURANCE REVIEW

An important role of the Community Corrections team is to perform quality assurance reviews. The team’s most recent review included interviews with staff and clients to evaluate the current culture of the program, adherence to some of the statewide standards, and an overall safety check-in.
In response to an increase in graffiti complaints across Adams County, CSWB piloted a seasonal graffiti program in 2021. The program was designed to run from approximately May-October 2021. Neighborhood Services hired two temporary, part-time staff, with preference for candidates experiencing or who have experienced homelessness. Additionally, CSWB partnered with Public Works and Parks, Open Space & Cultural Arts to aid both departments in graffiti removal on utility boxes, light poles, and the trail system. More recently, they have been coordinating work with local trash companies to remove or replace dumpsters that have graffiti.

**SEASONAL GRAFFITI PROGRAM**

Data reflective of April – June 2021

**ANIMAL MANAGEMENT OFFICE**

Key Performance Indicators

<table>
<thead>
<tr>
<th>1,222</th>
<th>CALLS FOR SERVICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>22</td>
<td>MINUTES TO COMPLETE CALL FOR SERVICE</td>
</tr>
</tbody>
</table>

**CODE COMPLIANCE**

Key Performance Indicators

<table>
<thead>
<tr>
<th>539</th>
<th>NEW CASES</th>
</tr>
</thead>
<tbody>
<tr>
<td>12</td>
<td>AVERAGE DAYS TO RESPOND</td>
</tr>
<tr>
<td>30</td>
<td>AVERAGE DAYS TO CLOSE</td>
</tr>
</tbody>
</table>

**GRAFFITI REMOVAL**

Key Performance Indicators

<table>
<thead>
<tr>
<th>648</th>
<th>NEW CASES</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.5</td>
<td>AVERAGE DAYS TO RESPOND</td>
</tr>
<tr>
<td>97</td>
<td>PERCENT OFFICER-GENERATED</td>
</tr>
</tbody>
</table>

**AUGUST 2021**

- THE FIRST MONTH OF FULL STAFFING FOR THE PROGRAM
- GRAFFITI INSTANCES REMOVED DURING 2021 GRAFFITI SEASON
- GRAFFITI INSTANCES REMOVED PER-DAY DURING THE 2021 SEASON
- PERCENT MORE THAN OUR SEASONAL, DAILY AVERAGE
Strengthen Neighborhoods

**GOOD NEIGHBOR DAY**
Proclamation adopted Sept. 28

At public hearing on Tuesday, Sept. 28, the BOCC proclaimed the day as Tuesday, Sept. 28, Good Neighbor Day in Adams County. This time-honored tradition was started by Jimmy Carter in 1978 to celebrate neighborhoods and community. Adams County Sheriff, Adams County Fire Rescue, Adams County Human Services, Kids in Need of Dentistry, Period Kits, Food for Hope, Benefits in Action, Food Trucks: Chile con Quesadilla, and Ba-Nom-a-Nom partnered with CSWB to generate a great community event at Rotella Park in the Welby area. Neighbors who participated were able to get resource packets, swag, and information from community organizations, and public safety partners.

**THANK YOU...**

SR. DEPUTY AMANDA OVERTON
Adams County Sheriff’s Office

SGT. ADAM SHERMAN
Adams County Sheriff’s Office

MARK SCHUMAN
Adams County Fire Rescue

**COMMUNITY PARTNERS**

KARLA OJEDA
Adams County Human Services

LINDSEY EARL
Community Safety & Well-Being

HEATHER MCCLURE
Community Safety & Well-Being

**PARKING PROGRAM UPDATE**
Ordinance #16 adopted by the Board of County Commissioners (BOCC)

**Proclamation**
“Good Neighbor Day”
September 28, 2021

Adams County, in joining the national tradition started in 1978 by President Jimmy Carter in celebrating Good Neighbor Day and;

Adams County is home to over 317,000 neighbors, and;

Adams County neighborhoods are supported through the Neighborhood Connections Program, and;

Adams County is home to over 517,000 neighbors, and;

Adams County, 200,000 neighbors live in unincorporated areas, and;

Adams County Sheriff and Adams County Fire Rescue are committed to neighborhood safety through direct service as well as collaborative action, and;

Adams County is committed to being the most inclusive county for families, individuals, and businesses in Colorado.

In witness whereof, we have set our hands and caused the seal of the county to be affixed September 28, 2021.

SR. DEPUTY AMANDA OVERTON
Adams County Sheriff’s Office

SGT. ADAM SHERMAN
Adams County Sheriff’s Office

MARK SCHUMAN
Adams County Fire Rescue

**COMMUNITY PARTNERS**

KARLA OJEDA
Adams County Human Services

LINDSEY EARL
Community Safety & Well-Being

HEATHER MCCLURE
Community Safety & Well-Being
Strengthen Neighborhoods

TEAM HIGHLIGHT

Graffiti Removal Team

FUN FACTS

RYAN | Ryan grew up in Minnesota, where he learned to ice skate at a very young age. Ryan played hockey through college, even spending some time as a youth coach. He’s only worn his skates once since living in Colorado, when he taught his sons to skate.

LARRY | Larry was a competitive gymnast from middle school through college. His specialty at UNC Greeley was the pommel horse.

TAMMY | Tammy loves helping people and sees it as her life goal.

(Photo from left to right) Larry Martinez, Ryan Dodge, and Tammy Bergman
## CSWB DEPARTMENT

### Community Corrections
COURTNEY JURISCHK, Administrator

### Neighborhood Services
BETH TORGERSEN, Manager

- **GRAFFITI HOTLINE**
  - 720.523.6565

- **NEIGHBORHOOD MEDIATION SERVICES**
  - 720.523.6606

- **CODE COMPLIANCE**
  - 720.523.6606

- **TOOL SHED**
  - 720.523.6992

### Office of Emergency Management
RON SIGMAN, Manager

### Poverty Reduction and Neighborhood Outreach
PAOLO DIAZ, Manager

- **HOMELESSNESS OUTREACH**
  - 720.688.1607