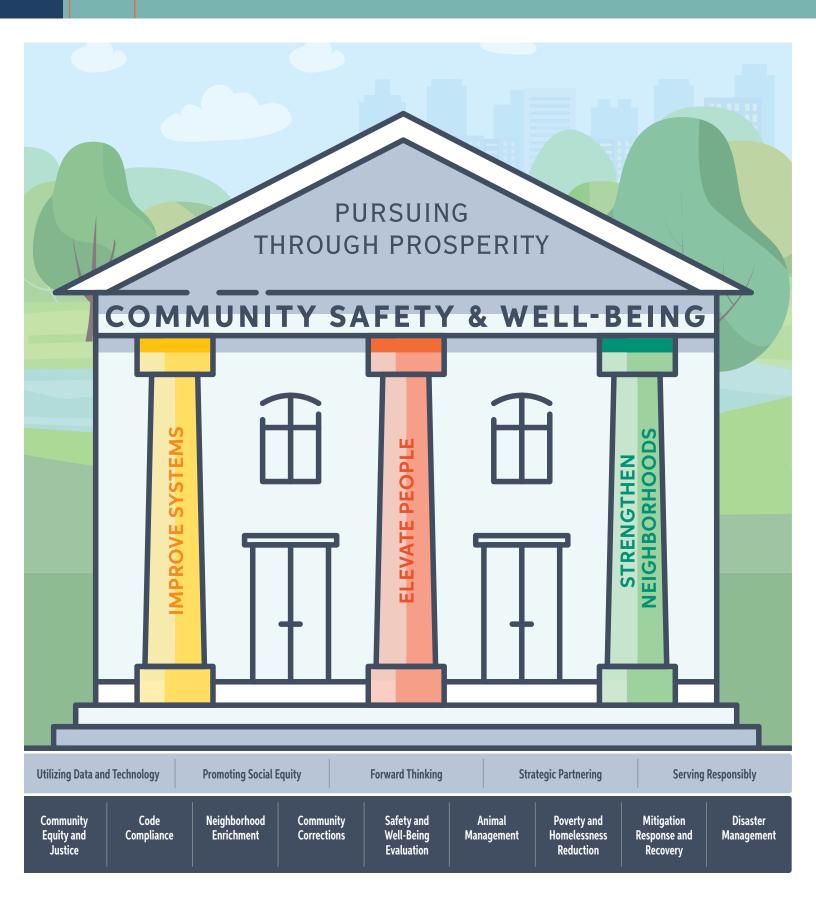


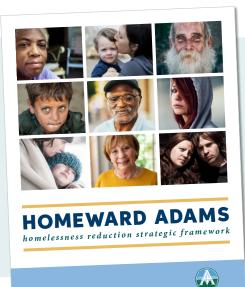


### Who We Are

Community Safety & Well-Being (CSWB) takes a holistic approach, aligning resources and strategy under a community-based, community-first philosophy to better resident experience and quality of life.



## Elevate People

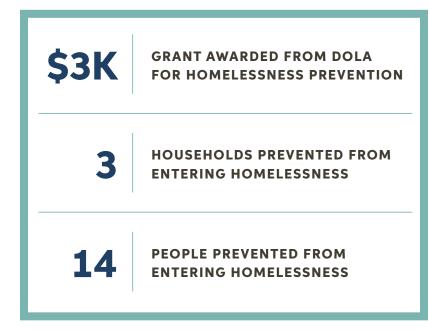


#### **HOMELESSNESS TOWN HALL**

On Aug. 31, Adams County hosted a Homelessness Town Hall at Carl Park Community Center. CSWB presented on the Homeward Adams strategic framework, data pertaining to homelessness in Adams County, current initiatives and projects, and addressed questions and concerns surrounding homelessness services and outreach.

### **EMERGENCY SOLUTIONS GRANT**

CSWB's Poverty Reduction Unit applied for, and received, additional Emergency Solutions Grant (ESG) funding from the Division of Local Affairs (DOLA) for moving expense assistance for the purpose of homelessness prevention. Within six weeks, the team stretched \$3,000 to prevent three households totaling 14 people from entering homelessness.



#### **ESG STORY:** The Holmes Family

The Holmes family was living in an apartment they could no longer afford because the father lost wages due to COVID-19. The family identified lower cost housing but lacked funds to rent a U-Haul to move. This funding helped the Holmes move before they received an eviction notice.



LOST WAGES due to COVID-19



**NEEDED A U-HAUL** to move to lower-cost housing



**ESG FUNDING HELPED** with the move before eviction notice

## Improve Systems

#### EMERGENCY OPERATIONS CENTER (EOC) TRAININGS

During Q3, the Office of Emergency Management (OEM) held two EOC trainings/exercises to continue efforts to ensure EOC readiness. The first training focused on resource management, information gathering and sharing. The second training focused specifically on situational awareness processes to ensure staff can effectively gather and share critical incident response information. This will have already occurred when this goes to print so maybe just leave it out.

#### EOC Trainings/Exercises



RESOURCE MANAGEMENT AND INFORMATION GATHERING AND SHARING



SITUATIONAL AWARENESS PROCESSES, GATHERING AND SHARING CRITICAL INCIDENT RESPONSE INFORMATION



#### TRANSPARENCY PORTAL

CSWB partnered with our Information Technology & Innovation (ITi) Department to develop a transparency portal, accessible via the Adams County website. Data and interactive maps will focus on work done throughout the department. An interactive graffiti map, the first phase of the project, is now live.

The Portal Will Serve Two Primary Functions:

> FURTHER PROMOTE THE EXCELLENT WORK OF CSWB

PRC THE UNI

PROVIDE RESIDENTS THE OPPORTUNITY TO UNDERSTAND CSWB OPERATIONS

# Improve Systems





OEM finalized the procurement and outfitting of two additional disaster response trailers, bringing the total to four, for Adams County. Two of the trailers are outfitted with disaster sheltering supplies designed to ensure the county has the capability to shelter and feed affected residents during a disaster. The other two trailers are outfitted with mass care medical supplies, designed to serve as a supplement to local medical response in the event of a large-scale disaster.

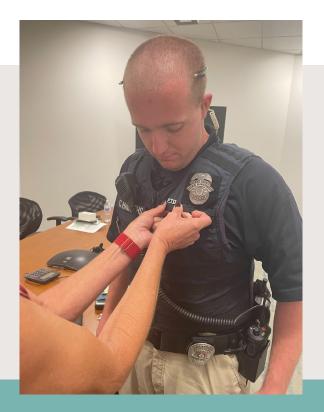
#### DISASTER SHELTERING SUPPLIES



MASS CARE MEDICAL SUPPLIES

#### **FIELD TRAINING GUIDE** Animal Management Officer (AMO)

In quarter four of 2020, a team was established to develop a training program for the Animal Management division to incorporate theories of adult learning and other best practices to assist in the development of well-qualified, innovative, and inclusive animal management officers. The training utilizes standardized operations as well as data and technology to ensure public safety, officer safety, and the well-being of the animal population in Adams County. This team, consisting of Cody Heinrichs, Annette Lerch, Beth Torgersen, Matt Rivera, Rachel Jakubowski, Katie Burczek, and Katie Weber, met continuously to establish and implement this training. As of quarter three 2021, two trainees have entered the program.



CODY HEINRICHS WAS OFFICIALLY PINNED AS OUR AMO FIELD TRAINING OFFICER IN QUARTER THREE 2021.

# Improve Systems

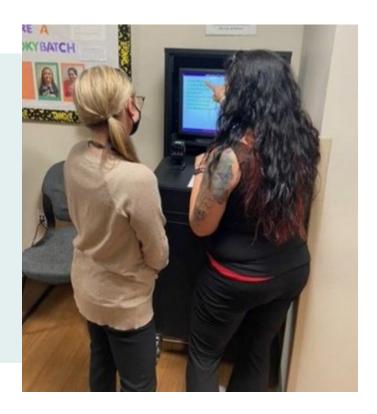


#### REGIONAL CONVENING ON HOMELESSNESS

On Aug. 25, CSWB hosted Regional Priorities: Leveraging the American Rescue Plan Act (ARPA) to End Homelessness. Approximately 40 individuals, including city management and staff, represented Adams County and its municipalities. The purpose of the meeting was to discuss how the county and cities prioritize housing and homelessness with available funding. Cities expressed interest to continue the housing and homelessness discussion regionally among city and county leadership.

#### COMMUNITY CORRECTIONS QUALITY ASSURANCE REVIEW

An important role of the Community Corrections team is to perform quality assurance reviews. The team's most recent review included interviews with staff and clients to evaluate the current culture of the program, adherence to some of the statewide standards, and an overall safety check-in.



## Strengthen Neighborhoods

#### ANIMAL MANAGEMENT OFFICE

**Key Performance Indicators** 

1,222

CALLS FOR SERVICE

22

MINUTES TO COMPLETE CALL FOR SERVICE

#### CODE COMPLIANCE

**Key Performance Indicators** 

539	NEW CASES
12	AVERAGE DAYS TO RESPOND
30	AVERAGE DAYS TO CLOSE
50	TO CLOSE

### **GRAFFITI REMOVAL**

**Key Performance Indicators** 

648	NEW CASES
2.5	AVERAGE DAYS TO RESPOND
97	PERCENT OFFICER- GENERATED

### SEASONAL GRAFFITI PROGRAM

In response to an increase in graffiti complaints across Adams County, CSWB piloted a seasonal graffiti program in 2021. The program was designed to run from approximately May-October 2021. Neighborhood Services hired two temporary, part-time staff, with preference for candidates experiencing or who have experienced homelessness.

Additionally, CSWB partnered with Public Works and Parks, Open Space & Cultural Arts to aid both departments in graffiti removal on utility boxes, light poles, and the trail system. More recently, they have been coordinating work with local trash companies to remove or replace dumpsters that have graffiti.

august <b>2021</b>	THE FIRST MONTH OF FULL STAFFING FOR THE PROGRAM
1,191	GRAFFITI INSTANCES REMOVED DURING 2021 GRAFFITI SEASON
12	GRAFFITI INSTANCES REMOVED PER-DAY DURING THE 2021 SEASON
240	PERCENT MORE THAN OUR SEASONAL, DAILY AVERAGE

## Strengthen Neighborhoods

#### PARKING PROGRAM UPDATE

Ordinance #16 adopted by the Board of County Commissioners (BOCC)



#### **GOOD NEIGHBOR DAY** Proclamation adopted Sept. 28

At public hearing on Tuesday, Sept. 28, the BOCC proclaimed the day as Tuesday, Sept. 28, Good Neighbor Day in Adams County. This timehonored tradition was started by Jimmy Carter in 1978 to celebrate neighborhoods and community. Adams County Sheriff, Adams County Fire Rescue, Adams County Human Services, Kids in Need of Dentistry, Period Kits, Food for Hope, Benefits in Action, Food Trucks: Chile con Quesadilla, and Ba-Nom-a-Nom partnered with CSWB to generate a great community event at Rotella Park in the Welby area. Neighbors who participated were able to get resource packets, swag, and information from community organizations, and public safety partners.

#### THANK YOU...

**SR. DEPUTY AMANDA OVERTON** Adams County Sheriff's Office

**SGT. ADAM SHERMAN** Adams County Sheriff's Office

MARK SCHUMAN Adams County Fire Rescue

#### **COMMUNITY PARTNERS**

KARLA OJEDA Adams County Human Services

LINDSEY EARL Community Safety & Well-Being

HEATHER MCCLURE Community Safety & Well-Being

#### Proclamation

"Good Neighbor Day" September 28, 2021

Whereas, Adams County, is joining the national tradition started in 1978 by President Jimmy Carter in celebrating Good Neighbor Day, and;

Whereas, Adams County is home to over 517,000 neighbors, and

Whereas, 200,000 neighbors live in unincorporated areas, and;

national tradition.

Whereas, All County departments are committed to the well-being of all our neighbors, and;

Whereas, Adams County neighborhoods are supported through the Neighborhood Connections Program, and;

Whereast, Adams County, would like to recognize the neighborhoods, community organizations, and resident leaders building neighborhood groups in the Berkeley, Sherrelwood, Midtown, Pecos Corridor, Unincorporated Aurora, and Welby Area.

Whereas, Adams County Sheriff and Adams County Fire Rescue are committed to neighborhood safety through direct service as well as collaborative action, and;

Whereas, Adams County is committed to be the most inclusive county for families, individuals, and business in Colorado.

#### Rote, Therefore, Be It Resolute, that the Board of Commissioners of the County of Adams, State of Colorado, proclaims September 28, 2021 as

"Good Neighbor Day" and commits to celebrating its diverse and ever-growing neighborhoods and neighbors yearly with this

In witness whereof, we have set our hands and caused the seal of the county to be affixed September 28, 2021.

## Strengthen Neighborhoods

#### **TEAM HIGHLIGHT**





(Photo from left to right) Larry Martinez, Ryan Dodge, and Tammy Bergman

### Graffiti Removal Team

#### **FUN FACTS**



**RYAN** | Ryan grew up in Minnesota, where he learned to ice skate at a very young age. Ryan played hockey through college, even spending some time as a youth coach. He's only worn his skates once since living in Colorado, when he taught his sons to skate.



**LARRY** | Larry was a competitive gymnast from middle school through college. His specialty at UNC Greeley was the pommel horse.



**TAMMY** | Tammy loves helping people and sees it as her life goal.







# CSWB Contacts

CSWB DEPARTMENT	720.523.6800
Community Corrections COURTNEY JURISCHK, Administrator	720.523.6944
Neighborhood Services BETH TORGERSEN, Manager	720.523.6856
GRAFFITI HOTLINE	720.523.6565
NEIGHBORHOOD MEDIATION SERVICES	720.523.6606
CODE COMPLIANCE	720.523.6606
TOOL SHED	720.523.6992
Office of Emergency Management RON SIGMAN, Manager	720.523.2997
Poverty Reduction and Neighborhood Outreach PAOLO DIAZ, Manager	720.523.6815
HOMELESSNESS OUTREACH	720.688.1607

