Public Works – Operations Division inspects roads on a regular basis to evaluate road conditions and maintenance need. Prioritization of each roadway is evaluated on the following factors:

- Overall condition
- Traffic volume
- Road classification (arterial, collector, residential)
- Connectivity (jurisdictional gateways or interconnection, school routes, emergency service access etc.)
- Maintenance demand (level of effort) based on users (industrial, commercial, agricultural, oil & gas etc)
- Validated complaint base (hot mapping of validated complaints that meet specific criteria's)
- Maintenance cost vs. repair/rehabilitation cost (looking for savings/offsets of labor hour resource)